

currys

From oh no, to brand new.

Instant Replacement Insurance.
Exactly what it sounds like.



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Introduction to our Instant Replacement Insurance.

Instant Replacement Insurance gives you 3 years protection and is available on most products under €200.



Instant Replacement

If something goes wrong, we'll give you a new one on the spot.



No limits on replacements

You are entitled to as many new replacements as required during the 3 years of your policy. However your policy will end if your product is replaced through vouchers, or if the replacement chosen is not eligible for our Instant Replacement Policy.



Protection against breakdown or damage

Because accidents do happen – even to the most careful of us.

Terms and conditions apply

Complete policy / contractual information can be found in the terms and conditions document, just ask one of our tech experts for a copy.

Pricing for Instant Replacement Insurance.

Product Price	TVs, small kitchen appliances, imaging, audio, smart gadgets and other selected products	Vacuum Cleaners	Tablets
€25 - €50	€12	€19	€17
€51 - €80	€19	€22	€27
€81 - €100	€25	€30	€37
€101 - €130	€35	€40	€45
€131 - €160	€43	€50	€57
€161 - €200	€50	€60	€65



Helpful information at a glance.

Important Information

Do I have to purchase an Instant Replacement Insurance policy at the same time as the product?

If you choose to purchase an Instant Replacement Insurance policy, you can do so any time up to 45 days from buying your product providing it's in good working order.

What is insured?

- ✔ Unlimited replacements of your product due to sudden and unexpected damage that affects how your product works.
- ✔ Unlimited replacements of your product due to breakdown from an electrical or mechanical fault that affects how your product works.
- ✔ The replacement product will be based on a product of similar/ equivalent specification and up to a maximum of the original price paid you paid for the product.
- ✔ If an appropriate replacement product is not available the price originally paid will be credited towards a product of your choice.

What is not insured?

- ✔ Any breakdown that is covered by the manufacturer's warranty, or a claim resulting from a manufacturer's recall of the product.
- ✔ Replacement of regularly replaced/ consumable items.
- ✔ Losses arising from lack of care, neglect, abuse, misuse or intentional damage by you or anyone who has permission to use your product.
- ✔ Any cosmetic damage (e.g. dents, rust, scratches etc.)
- ✔ Any claim where the cause is due to natural events such as flood, storm or other severe weather conditions.
- ✔ Any claim for theft and loss.
- ✔ Cover for any products used for business use.
- ✔ Repair costs incurred by you instructing an unauthorised third party to carry out any repairs on the product.
- ✔ Other exclusions apply – please refer to the insurance terms and conditions for full details.

Are there any restrictions on cover?

If an incident occurs while you are abroad, we will not replace your product until you return to the Republic of Ireland.

Canceling your policy

If you wish to cancel your policy you may do so by calling Currys customer services on 0818 810 575 or by writing to us at Currys ROI Insurance, PO Box 194, Cramlington, NE23 0DA, UK.

You may cancel this policy at any time. If you cancel the policy within the first 28 days You will be entitled to a full refund (unless you have made a claim). If you have made a claim or wish to cancel the policy after 28 days You will be entitled to a pro-rata refund, calculated on the number of unexpired months remaining for which you have paid.

Making a claim

If you need to make a claim you should return the product to a Currys store together with the Certificate of Insurance. If you need further information or assistance, please call Currys customer services on 0818 810 575.

Making a complaint

We aim to give excellent service to all our customers but we recognise that sometimes things can go wrong. If you are not happy with any aspect of the handling of your insurance and you wish to make a complaint then you can contact us by calling 0818 810 575, by emailing : Insurance@currys.ie or by letter addressed to Currys ROI Insurance, PO Box 194, Cramlington, NE23 0DA, UK. Remember to quote your name, address and policy number.

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Please supply barcode

Need support?

Phone: 0818 810575

Instore: talk to one of our tech experts

Online: www.currys.ie