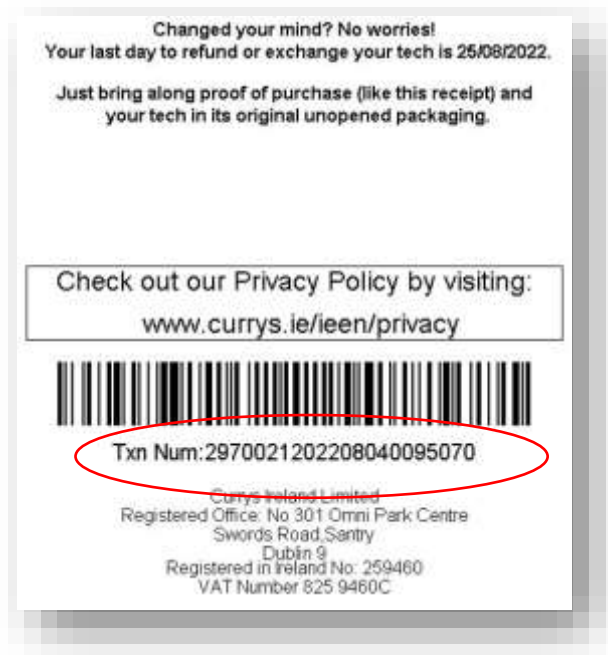


Frequently Asked Questions

Filling in the form FAQ:

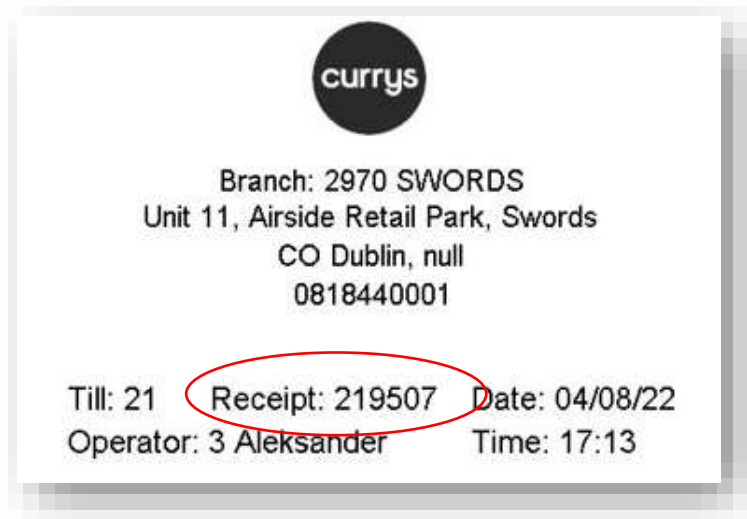
1. I bought my laptop in a store, where can I find my TXN number?

- A. Your TXN number is a 22 digit number that can be found at the bottom of your store receipt (the store will either give you a paper receipt or they will email this receipt to you, the TXN number will be at the bottom of both versions of these receipts). You can see the TXN number circled in red in the below image.



2. I bought my laptop in a store, where can I find my Receipt number?

- A. Your receipt number can be found at the very top of your store receipt (the store will either give you a paper receipt or they will email this receipt to you, the receipt number will be at the top of both of versions of these receipts). You can see the Receipt number circled in red in the below image.



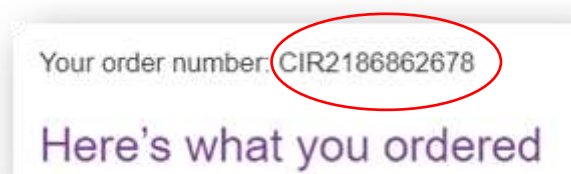
3. I bought my laptop online, where can I find my Order Number?

- A. If you purchased your laptop online, you would have received an online order receipt emailed to you. This order receipt will have your order number located in the subject line of the email and also in the body of the email. Please note, your order number starts with the letters CIR and is followed by 10 digits.

The order number can be found in the subject line of your online order receipt – circled in red below:

We are processing your CURRYS IE order (CIR2186862678)

Or the order number can be found in the body of your online order receipt email – circled in red below:



4. How do I upload an image of my receipt to the form if I have a paper receipt?

- A. If you have a paper copy of your receipt, you can take a photo of it using your mobile phone (making sure the Receipt Number is clearly visible). Then just upload the image of the receipt to the form using drag and drop or browsing for the file.

Tip:

- If you are filling in the form on your laptop/computer and have taken the picture of your receipt using your mobile phone, email the receipt image to yourself and

download the image from the email. Go to the form page and select 'Browse' search for the image in your downloads folder and upload it.

5. How do I upload an image of my receipt to the form if I have an online order receipt in my email?

- A. If you have an online order receipt, you can take a screenshot of the email (making sure the Receipt Number is clearly visible). Then you can simply upload the screenshot image to the form

General Promotion FAQ:

6. When is the promotion running?

- A. Customers must purchase their participating laptop between 14th August and 27th September 2022.

7. What laptops are included in the promotion?

- A. Offer applies to Windows Laptops and Chromebooks purchased at €299 or over. Excludes Desktops, Gaming Laptops, Apple devices.

8. I've purchased a qualifying laptop, when can I enter my details into the form?

- A. You have a 10-day redemption window 38-48 days after your purchase, starting the day after your purchase was made. E.g if a purchase of a Participating laptop is made on the 21st August 2021, you can enter your details on the form on the 28th September until the 8th October 2022. Entries received after this period will not be accepted by the Promoter.

9. When will I receive my One4all voucher?

- A. If you have purchased a qualifying product and you have filled in our form 38 -48 days after purchase, you will receive your One4all voucher within 90 days of purchasing your laptop.

10. How much will my One4all voucher be worth?

- A. The amount on your One4all gift card will depend on the cost of your laptop. If the qualifying laptop costs between €299 and €599.99 you will receive a €50 gift card. If the qualifying laptop costs between €600 and €799.99 you will receive a €100 gift card. If the qualifying laptop costs €800 or more you will receive a €150 gift card.

11. How will my One4all voucher be sent?

- A. Your voucher will be sent by post using An Post services.

12. Who is the promotion open to?

A. This promotion is open to all Republic of Ireland residents aged 18 years or over.